

April 8, 2020

VIA EMAIL

Andrew Smith, Director Lois Greisman, Associate Director Rick Quaresima, Acting Associate Director Bureau of Consumer Protection Federal Trade Commission Jason Humbert, Captain Health Fraud Branch Chief Division of Enforcement Office of Regulatory Affairs U.S. Food and Drug Administration

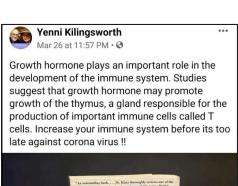
Re: New U Life, Inc.'s False and Deceptive Coronavirus Marketing

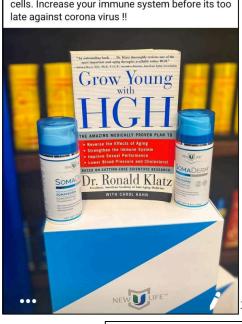
Dear Mr. Smith, Ms. Greisman, Mr. Quaresima, and Capt. Humbert:

Since our <u>September 5, 2019 letter</u> notifying your offices of New U Life's deceptive marketing of Somaderm gel, the company – through its distributors – has expanded its deceptive campaign to now include false and deceptive claims that the product can help treat and/or prevent the coronavirus, which has already claimed more than 10,000 lives in the U.S.

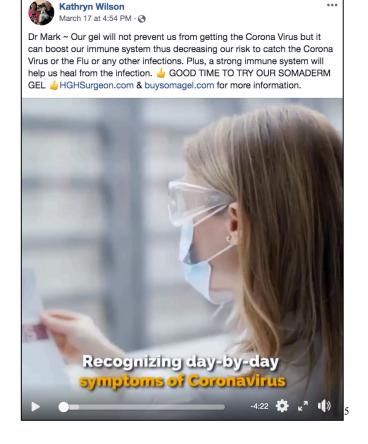
Examples of such claims include but are not limited to:1















As both the FTC and FDA have made clear, such immune-boosting claims made in the context of the coronavirus are not structure/function claims, but rather implied disease-treatment and prevention claims, requiring substantiation and FDA approval.

The above deceptive marketing examples show that New U Life and its distributors are taking advantage of consumers' fear of the coronavirus pandemic and using it as an opportunity to sell its Somaderm Gel.⁸ This tactic can cause not only financial harm for consumers but can have serious medical consequences as well. As such, TINA.org strongly urges the FTC and FDA to immediately investigate the claims being made by New U Life and its distributors and take prompt and appropriate enforcement action against those found to be violating the law.

If you have any questions, please do not hesitate to contact us.

Sincerely,

Laura Smith, Esq. Legal Director

Truth in Advertising, Inc.

Bonnie Patten, Esq. Executive Director Truth in Advertising, Inc.

Cc via email: Alexy Goldstein, CEO, New U Life

¹ These examples are also available at https://www.truthinadvertising.org/new-u-life-coronavirus-claims/.

² https://www.facebook.com/gel4yourhealth/posts/684822302292138? tn =-R. *See also* https://www.youtube.com/watch?v=mUynPHDAUJo&feature=youtu.be&fbclid=IwAR3Pk PXr TGAv3FP0fUHvwbDXjhKL0RF3ljRgW0BeVLvA52Ac9AD0IiukiY.

³ https://www.facebook.com/ykilingsworth/posts/10224026843682927.

⁴ https://www.facebook.com/kdw244/posts/10223237225504403.

 $^{^{5} \ \}underline{https://www.facebook.com/kdw244/posts/10223097327047029}.$

⁶ https://www.facebook.com/gel4yourhealth/posts/670906433683725.

⁷ https://www.facebook.com/newulife.malaysia/posts/142141147293038.

⁸ After TINA.org's investigation into New U Life, the Direct-Selling Self Regulatory Council conducted its own investigation into the company's deceptive marketing and ultimately <u>referred</u> the matter to the FTC in March 2020, making note in its referral that the New U Life salesforce is claiming that Somaderm is effective at treating and healing the coronavirus.